



CAYUSE HEALTH



8(a) and HUBZONE CERTIFIED



PRIMARY NAICS: 541690 UEID: ULU7DKZBXDU6 CAGE: 9GYC3

Cayuse Health, LLC is a tribally owned business providing professional health and medical support services for government and federal agencies. We leverage our family of companies' 17 years of strategic and real-world operational experience delivering complex staffing solutions for time-sensitive programs and specialized individuals, along with services in health care IT, logistics, billing and coding, case management, and research contracts. Cayuse's comprehensive program management, business process services, and technology solutions are strategically poised to assist clients in advancing their mission objectives, regardless of their operating system.

www.cayusehealth.com

CORE CAPABILITIES:



Medical Staffing

- Licensed Medical Professionals
- Support and Administrative Personnel
- Facilities Maintenance

Logistics

- Sourcing, Procurement, and Distribution
- Warehousing
- Supply Chain Management
- Personnel, Patient, and Client Transportation Services



Health Care IT

- Application Support, Security, & Development
- Computer Systems Design
- Cybersecurity
- Technical Resolution Service & Help Desk
- Systems Administration
- System Integration Services
- Virtual Health Care
- Data Collection and Management



Billing and Coding

- Professional Staffing
- Medicare and Medicaid Support Services



Case Management

- Emergency Management Support
- Operations Centers
- Child Protective Services Support



Research

- Clinical Trials
- Product Safety Testing
- Research Personnel Staffing



KRISTINE BIRMINGHAM • MANAGING DIRECTOR

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EXPERIENCE

→ Emergency Management Support

Preparing for anticipated and unanticipated scenarios is a critical part of Emergency Management (EM) and Continuity of Operations (COOP) for any medical facility. Cayuse subject matter experts provided crucial support to an Agency's Headquarters and regional commands to bolster their emergency preparedness operations and training via plans, policy consultation, training exercise design and evaluation and operational and technical support. Improved situational awareness allowed for better response during contingency situations such as severe weather, flooding, and wildfires.

→ Various Study/Research and Medical Staff

Cayuse supplies a range of medical staff to a U.S. Government Medical Center, including specialty Medical Doctors and Study/Research coordinators at a 100% fill rate and retention over the last 5 years. Our personnel supported various medical studies during COVID, researched mitigations and effectivity of medications, with findings being published in medical journals to support the wider scientific communities combatting the pandemic.

→ Occupational Health Services

Cayuse provides a Facility with a comprehensive occupational health program including necessary personnel, supervision, and supplies. A Medical Director, Audiologist, and four RNs are available 24 hours a day M-F and on an as-needed basis on weekends. Services include treatment physical and psychological needs; health education and medical surveillance; preventative care; and documentation and maintenance of employee wellness data using client-supplied software.

→ Affordable Care Act (ACA) State Health Exchanges

Cayuse implemented comprehensive software development and maintenance efforts to adapt a client platform and state-specific customizations for three state systems (Oregon, Washington, Idaho) in compliance with their state laws and regulations as well as meeting federal ACA compliance. Following the enactment of the Affordable Care Act, our client and the prime contractor, Accenture, developed a product for use by individual states to update or replace their existing Benefits Management System for federal and state benefits including Medicaid, SNAP, and TANF. The system managed online application intake as well as ongoing management including renewals of cases for individuals with public benefits. The enterprise web application handled multiple concurrent users across several locations.

→ U.S. Health & Human Services, Indian Health Service

Cayuse provided a team of Document/Image Management personnel to assemble, scan, perform quality assessments and return Indian Health Service records. The IHS records were old and required significant care in handling and scanning. Cayuse performed the function flawlessly and continues periodically to support the IHS in this ongoing need.

→ State Integrated Eligibility Program

Creating an innovative, single-application process enables vulnerable populations to access and manage critical social services programs, including Medicaid, Medicare, Child Support, WIC, and other Health & Human Services programs. Cayuse participated in the design, construction and testing of applications supporting eligibility enrollment and determination for a state's HHS programs. The Integrated Eligibility (IE) program provided a comprehensive process and integrated applications, case review and determination, and payments. Multiple channels streamlined enrollment, providing citizens with their choice of phone, web, mail, and fax and in-office interviews.

→ State Child Support Automation System

Automating human services helps to better support families in 58 counties of a western state. Cayuse supported the statewide Child Support automation system, integrating 49 child support agencies with development and system testing of the financials, reports, and forms portions of the custom application. Cayuse also participated in the first successful Go Live deployment in one county.

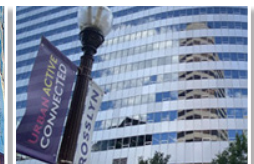
SQUARE FOOTAGE - 41,000
NUMBER OF SEATS - 350+/-

Cayuse operates from a 41,000-square-foot corporate headquarters in Pendleton, Oregon, reflecting our commitment to high-quality standards as an ISO 9001:2015 quality management certified organization. Our facility is equipped with state-of-the-art technology. We have supported the U.S. Army GFEBs and CECOM UERP contracts at our facility, and we are ready to leverage our capabilities to support additional clients who require top-tier IT and call center services.

OFFICE LOCATIONS



PENDLETON OREGON



ROSSLYN VIRGINIA



HONOLULU HAWAII

The Cayuse Family of companies are wholly owned by the Confederated Tribes of the Umatilla Indian Reservation.

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